

# CUSTOMER GRIEVANCE REDRESSAL - COMPLAINT FLOWCHART

As per RBI Circular | CEPD.CO.PRS/S985/13-01-008/2023-24 & CEPD.CO.PRD1/S1127/13-01-008/2023-24

In compliance with Hon'ble High Court of Delhi | W.P.(C) 16659/2022 & CM APPL. 52510/2022

